

# Lenovo Services: Solutions Designed for ThinkPad L, SL, R, T, and Edge

Warranty  
Upgrades &  
Extensions

Accidental  
Damage  
Protection

Priority  
Support

Hard Drive  
Retention

Online  
Data  
Backup

Imaging  
Services

Deployment

Asset  
Recovery

# ThinkPlus Services

Profit, without Risk

## Lenovo Recommended Services

Part Number	Description	List Price
<b><u>1 Year Depot Base</u></b>		
45K5980	1 Yr Onsite Warranty + 1 Yr ThinkPad Protection	\$55.25
45K5984	2 Yr Onsite Warranty + 2 Yr ThinkPad Protection	\$156.75
45K5981	3 Yr Basic Warranty + 3 Year ThinkPad Protection	\$209.25
45J9094	3 Yr Priority Onsite Warranty Next Business Day	\$209.25
<b><u>3 Year Depot Base</u></b>		
45J9098	3 Yr Priority Warranty	\$41.25
45J9095	3 Yr Priority Onsite Warranty Next Business Day	\$114
45K6029	3 Yr Onsite + 3 Yr TPP	\$134.25
45J9096	4 Yr Priority Onsite Warranty Next Business Day	\$253.50
55Y2645	3 Yr Battery Warranty	\$104.25
55Y2646	4 Yr Battery Warranty	\$104.25

## The Right Service to Protect the System



### Warranty Extensions & Upgrades

Extend your customer's base warranty to their desired life cycle with an extension. If your customers can't wait, upgrade to a next business day response.



### ThinkPad Protection –the most competitive in the market

With coverage for repairs, with no annual caps, and a single replacement if needed, ThinkPad Protection provides your customer a "no fault" solution.



### Priority Support

Bypass level 1 break fix warranty support and talk to an expert.

Priority Support provides warranty phone support through a direct phone number to advanced level technicians.



### Hard Drive Retention

Hard Drive Retention provides your customer the right to physically retain their hard drive in the event of failure or replacement. Their data never leaves their hands.



### Battery Warranty

Designed for the highly mobile customer, the battery warranty extension provides for a single replacement beyond the standard 1 year battery warranty.

Information on the Lenovo Services Lead Referral Program: [http://www.lenovo.com/services\\_warranty/us/en/servicelead.html](http://www.lenovo.com/services_warranty/us/en/servicelead.html)  
Prices may change. Consult with your pricer on list price and bid index. .

Contact the Service Support Center  
[www.lenovo.com/ssc](http://www.lenovo.com/ssc) or [ssc@lenovo.com](mailto:ssc@lenovo.com)

**lenovo**