

Lenovo Services: Solutions Designed for ThinkCentre M Series

Warranty
Upgrades &
Extensions

Accidental
Damage
Protection

Priority
Support

Hard Drive
Retention

Online
Data
Backup

Imaging
Services

Deployment

Asset
Recovery

ThinkPlus Services

Profit, without Risk

Lenovo Recommended Services

Part Number	Description	List Price
ThinkCentre M series 1 Year Onsite Base		
55Y3608	1 Yr Priority Warranty	\$14.25
41C9187	2 Yr Onsite Warranty Next Business Day	\$44.25
41C9188	3 Yr Onsite Warranty Next Business Day	\$66.75
ThinkCentre M series 3 Year Onsite Base		
45J9088	3 Yr Priority Warranty	\$21.75
43R8831	4 Yr Onsite Warranty + 4 Yr Hard Drive Retention	\$74.25
41C9194	4 Yr Onsite Warranty Next Business Day	\$74.25

The Right Service to Protect the System



Warranty Extensions & Upgrades

Extend your customer's base warranty to their desired life cycle with an extension. If your customers can't wait, upgrade to a next business day response.



Priority Support

Bypass level 1 break fix warranty support and talk to an expert.

Priority Support provides warranty phone support through a direct phone number to advanced level technicians.



Hard Drive Retention

Hard Drive Retention provides your customer the right to physically retain their hard drive in the event of failure or replacement. Their data never leaves their hands.

Additional Services to Complement Your Portfolio

Services to complement your portfolio. Refer your lead on eligible services and earn 7-12% of the invoiced amount and a gift card.

Online Data Backup

Imaging Services

Deployment

Asset Recovery

Information on the Lenovo Services Lead Referral Program:
http://www.lenovo.com/services_warranty/us/en/servicelead.html

Prices may change. Consult with your pricer on list price and bid index.

Contact the Service Support Center
www.lenovo.com/ssc or ssc@lenovo.com